



Certification of Quality Management Systems according to EN ISO 9001:2015

Quality Management Systems – Requirements

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Due to constantly increasing demands on management systems in organisations the International Organisation for Standardization (ISO) developed ISO 9000 series of quality management system standards. These standards were adopted as European ones and subsequently also as Czech technical standards.

The basic quality management system standards are divided into:

EN ISO 9001: 2015 - Quality Management Systems - Requirements

The ISO 9001 standard specifies requirements for quality management system which organisations can use for internal application, certification or for contractual purposes in contracts concluded with suppliers and customers.

It is used in certification for an independent assessment of organisation's ability to meet requirements of EN ISO 9001:2000 standard for assessment of customers, for assessment of compliance with regulations, its own requirements set forth to achieve efficiency of all processes and a constant improvement of the quality management system.

EN ISO 9004:2009 - Managing for sustained success of an organization - A quality management approach

The ISO 9004 standard gives an instruction for a wider scope of quality management system objectives than that provided by ISO 9001. It concentrates particularly on a continual improvement of performance and efficiency of the entire organisation.

It is employed when the top management seeks to surpass the requirements of ISO 9001 and to increase continuously organisation's performance.

EN ISO 9000:2015 - Quality Management Systems – Fundamentals and Vocabulary

The ISO 9000 gives fundamentals and principles of quality management system and quality management system terminology. It is used to explain terms utilised in the quality management system and to explain mutual links of the terms.

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Benefits of the quality management system certification according to EN ISO 9001:2015

- provision of services even to the most demanding customers and possibility to gain new customers by increasing their satisfaction;
- possibility to take part in selection procedures when big orders are placed, particularly in public administration;
- an increase in sales, profit and market share by efficiently set up processes, thus increasing owners' satisfaction;
- demonstration of the commitment to meet legal and regulation requirements;
- guarantee of manufacturing process constancy and thus also of a stable and high quality of services rendered and products supplied to customers;
- demonstration of suitability, efficiency and effectiveness of the quality management system implemented by a third independent party;
- increase in quality of the management system, improvement of the organisation's organisational structure;
- improvement in order and an increase in effectiveness in the entire organisation;
- optimisation of costs - reduction in operating costs, decrease in costs of non-conforming products, savings in raw-materials, energy and other resources;
- increase in confidence of public and state control bodies;
- a created self-controlling system responding flexibly to changes in customers' and legislation requirements, as well as changes inside and outside the organisation (for instance new technologies, organisational changes, etc.)

Offer of CQS services

- Situation audits
- Certification audits (two-stepped), recertification audits
- Audits conducted in the English, German or Russian languages
- CQS certificates and IQNET international certificates

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Company registration number (IČ): 69346305

Tax registration number (DIČ): CZ69346305

CQS is registered at the Municipal Court in Prague, file number L 58728

CERTIFICATION ACCORDING TO EN ISO 9001: 2015