

Security and resilience — Business continuity management systems — Requirements

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Business Continuity Management (BCM) is a holistic management process that identifies potential threats to an organization and the impacts to business operations that those threats, if realized, might cause, and which provides a framework for building organizational resilience with the capability for an effective response that safeguards the interests of its key stakeholders, reputation, brand and value-creating activities.

The Business Continuity Management provides the availability of processes (activities) and resources, in order to ensure the continued achievement of the critical objectives of an organization.

Its primary objective is to allow the executive of an organization to continue to manage their business under adverse conditions, by the introduction of appropriate resilience strategies, recovery objectives, business continuity and crisis management plans in collaboration with, or as a key component of, an integrated risk management initiative.

The goal of a BCM initiative is to provide answers to the following questions:

- How would the business continue to service its customers?
- How would the business continue to operate?
- How long can the business be sustained or survive during the disaster (if non-operational)?
- How to minimize the losses and impact?
- How to recover and resume back to normal?
- How to achieve cost-effective resumption following an interruption?
- How to effective manage and respond during crisis?

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Benefits of certification of Business continuity management system according to ISO 22301:2019

Since criteria for this certification are generally not known, for the time being the certification may also proceed in the form of a number of situation audits linked to each other, which are simultaneously a preparation and training for an organisation, particularly in the areas as follows:

- Analysis of the impact on business;
- Risk analysis;
- Risk management .

Offer of CQS services

- Situation audits
- Certification audits (two-stepped), recertification audits
- Audits conducted in the English, German or Russian languages
- CQS certificates and IQNET international certificates

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